DIXON / POLONIOUS
TAKING MISCONDUCT ONLINE

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The challenge of Discipline

• Technology
  – Cannot beat them - join them
• Accuracy / Timelines / Work load
  – Turnaround / Support
• Information
  – Patterns, trends
  – Who is reporting, Who isn’t and why?
Webform

- Enter a case via our webform.
- Available at registrar.curtin.edu.au

registrar.curtin.edu.au
We’re moving online…

• **What is it?**
  – Case management and workflow

• **Why do we need it?**
  – Workflow ensures best practice is followed
  – Aims to ensure consistency of case management across Faculty
  – Comprehensive statistics

• **How will it work?**
  – Web based
  – Single sign on
  – Linked to Student One and Alesco
  – Communication by email
    • Responses
    • Uploads
    • Sign Offs
Assessment and Support

• Students
  – Credit
  – Re-occurrence
  – Relationships between individuals using same service (contract cheating detection… not yet but)

• Staff
  – Who is finding it, if not why not, what can we learn?
  – If you receive students after common core, can get reports on those who have Level 1’s to ensure additional support is available
  – Ability to process multiple cases without re-entering data
Why Polonious?

• The market
  – Case Management
  – Investigation tools

• Experience

• The user case....
Why Polonious

- Investigation management
- Complaint management
- Research integrity
- Ethics departments
- Human resources
- Student wellbeing
- Workflow optimization
Why Polonious

Established, with over 75 clients handling more than 1,000 cases per day.

Pre defined best practice processes that can be tweaked to you needs

Complete platform
- case management
- mobile / offline apps
- communication
- document management
- reporting
Challenges in Managing Processes

- Writing reports
- Too many email
- Can’t find things
- Sharing data, documents and emails across multiple systems
- Difficulty collaborating
- Tracking cases
- Managing vendors
- Team recognition
- Complex linked cases / tracking rings
A collaborative, secure, shared working environment

- Teammates work on cases together.
- Documents, photos, audio files - all stored within the case file.
- Defined best practice workflows.
- Email to and from cases.
- Build briefs of evidence containing all your PDF documents listed and indexed.
Your IT Challenges Solved

Recent studies show that limited IT resource is a key constraint on business.

- SaaS solution.
- Subscription pricing model.
- Cloud or on premises hosting available.
- Industry standard databases and operating systems supported.
- No desktop installed software required just a browser.
- Easy to learn and use interface.
- Automated interaction with participants.
Keeping up with security needs is an expensive undertaking. Polonious has been subject to numerous Penetration Tests and other IT compliance checks.

- DIACAP Certified (US Department of Defense certification.)
- SSAE16 Certified
- HIPPA (Health Insurance Portability and Accountability Act.)
- Sarbanes - Oxley (SOX) Compliant
- PCI - Plastic Card Industry Penetration tested
- CompTIA Security TRUSTMARK + certified
Trial and roll out

• Health
  – Our courageous partners, chief contributors to ‘it would be good if’, testers and collaborators

• Humanities
  – Level 1’s and slowly moving forward in Sem 2

• 2017 CBS and Science and Engineering